

Loughton, Buckhurst Hill & Chigwell Primary Care

You have been asked to attend The Network Clinic. This is a GP surgery site shared by the practices of the Loughton, Buckhurst Hill and Chigwell area. It is being used to assess patients who have symptoms of the Covid19 infection to see if they may need admission to hospital.

Attendance is strictly by appointment only, accessed initially through calling your own GP surgery.

The clinic is staffed by members of the local GP surgeries, working together during this challenging time. They will have access to your medical records to best help you get the right support.

Prior to leaving home please read the following points:

- Please use the toilet prior to attending your appointment, due to infection control we are seeking to limit the use of the clinic WC facilities.
- Please aim to arrive only 5minutes prior to your appointment time.
- Please only come with one family member or friend to assist you.
- Please wear any face mask you have when you arrive at the clinic.
- Please remove your nail varnish as we need to apply a saturation probe on your finger and this could affect the result

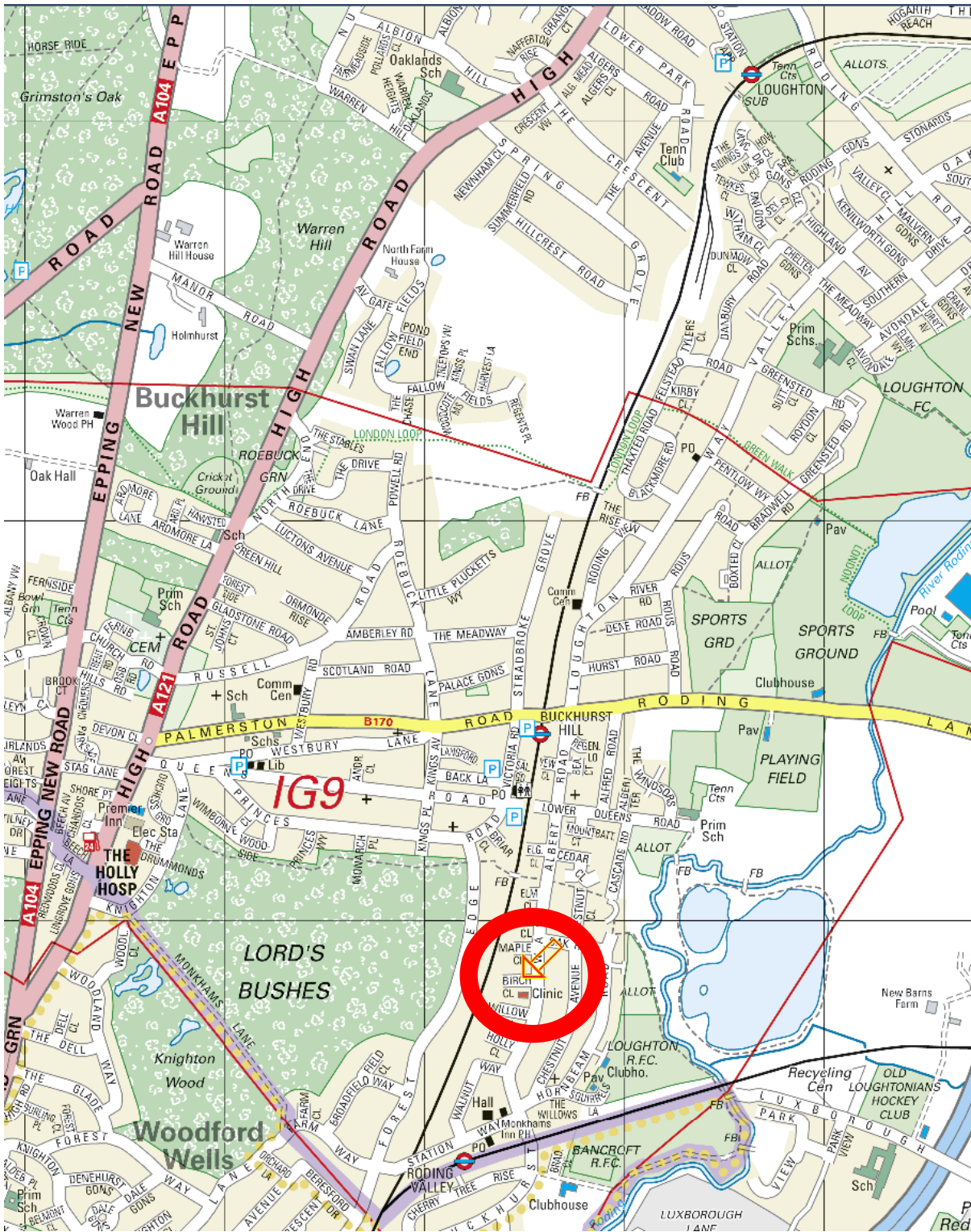
On arrival:

By car

- Please follow the sign marked Observation Unit, these will take you round to the back of the building to a covered area.
- Stop your car in the designated area
- Please indicate your arrival using the intercom and remain seated in your car.
- You will initially be assessed in your car
- The clinician will be wearing and personal protective equipment (a mask / face shield etc) for both of your protection, please do not be alarmed.
- You will be asked to have a monitor placed on your finger, this measures your pulse and an estimation of your oxygen levels. If other examination is required the clinician will direct you.

By foot

- Please follow the arrows into the clinic site, these will take you round to the back of the building to a covered area.
- Please indicate your arrival using the intercom



The Network Clinic is located within The Network clinic (aka Buckhurst Way Community Clinic), on 49 Buckhurst Way - postcode IG9 6HP – between Buckhurst Hill and Woodford Green.

If in the meantime you have any concerns or feel you have deteriorated please consult:
<https://111.nhs.uk/covid-19> or dial 999 in an emergency.